



NOTICE OF JOB VACANCY

NEW JERSEY STATE PAROLE BOARD
171 JERSEY STREET
PO BOX 862
TRENTON, NJ 08625-0862



TITLE: Information Technology Specialist - 53262/P21	POSTING NUMBER: 24-51	POSTING PERIOD: 05/01/24-05/15/24
SALARY RANGE: \$60,062.18 - \$85,033.04	<input checked="" type="checkbox"/> AGENCY POSTING <input checked="" type="checkbox"/> STATE POSTING <input checked="" type="checkbox"/> OPEN TO APPLICANTS WHO MEET THE STATED REQUIREMENTS.	
WORKWEEK: 35-hour workweek		
LOCATION: Information Technology Unit (ITU); Central Office 171 Jersey St. Trenton, NJ 08861		

JOB DESCRIPTION

Under direct supervision in a state department, agency, data center, institution, or state college, assists in at least one of the following areas: the design and preparation of least complex operation routines and computer programs for electronic data processing equipment utilizing required and current software, operating systems, and multiprogramming technology; the control and/or implementation/maintenance of highly technical operating systems associated with new generations of computers to function toward optimum utilization of available hardware/software using comprehensive knowledge of the operating system function; the development, implementation, and maintenance of multi-network, multi-user Local Area Network (LAN), Metropolitan Area Networks (MAN), and/or Wide Area Networks (WAN), maintenance of centralized, decentralized and remote networks services, network security, data integrity, network performance monitoring, network problems resolution, and user support; does other related duties as required.

NOTE: The examples of work for this title are for illustrative purposes only. A particular position using this title may not perform all duties listed in this job specification. Conversely, all duties performed on the job may not be listed.

REQUIREMENTS

EDUCATION: Graduation from an accredited college or university with an Associate's degree in Computer Science or Computer/Information Technology.

EXPERIENCE: One (1) year of experience in at least one of the following areas: the design and preparation of programs for electronic data processing utilizing current operating systems, modification of systems software and multiprogramming technology; or the development, maintenance, or installation of application programs; or in performing technical support functions within a direct access device environment, or the development, implementation, and maintenance of multi-network, multi-user Local Area Networks (LAN), Metropolitan Area Networks (MAN), and/or Wide Area Networks (WAN) environment.

NOTE: Technical support functions include experience in resolution of online production and/or communications network problems, and/or code modification, testing, and debugging of program modules in an online environment, and/or space allocation and control of direct access storage devices (DASD management).

NOTE: A Bachelor's or Master's degree in Computer Science may be substituted for one (1) year of indicated experience.

NOTE: A general Bachelor's degree from an accredited college or university may be substituted for the Associates degree.

SPECIAL NOTE ON SUBSTITUTING EXPERIENCE FOR EDUCATION

Experience in the study of work methods/processes, analysis of varied types of data, design and preparation of systems/programs, operation of multiprogramming computer systems and work in the data processing support areas of input/output control or reliability support may be substituted for the required education on a year-for-year basis with thirty (30) semester hour credits being equal to one (1) year of experience.

NOTE: Evidence of formal training on Computer Science/Information Technology received at an accredited institution may be submitted with your application for evaluation by the Civil Service Commission for possible credit. These training courses will be examined to see how they compare, both in hours/content, to college courses to which they equate, sixteen (16) training hours being equal to one (1) college credit. In house training courses will not be accepted as meeting this criterion; thus, they will not be evaluated.

ABILITIES:

- Participate in the physical deployment of IT related equipment.
- Perform initial standard loads on desktops, laptops, desktop software, telephones, wireless devices and peripherals according to pre-established, step-by-step procedures.
- Provide technical assistance to system users for problems with the operating system, hardware, productivity programs, control parameters, and enterprise programs. Ability to troubleshoot and repair Laptops, PCs, Smartphones, Printers and Network issues.
- Maintain IT asset tracking system by performing periodic inventory audits, updating records for repair history, adding records for new purchases, and processing asset transfer and disposal tickets.
- Install local area network cabling systems and equipment including network interface cards and switches.
- Maintain production application programs and program modules as necessary.
- Install approved software packages, drivers, and application modifications and take corrective action with regard to user errors.
- Install software updates and patches to network, local operating systems and server-based applications.
- Work with procurement staff to purchase smartphones, computer hardware, software, licenses and other IT supplies.
- Develop user procedures and how-to documents related to IT.
- Prepare end user documentation and training materials and conduct user trainings.
- Conduct periodic training sessions on employee applications and hardware to augment formal training.
- Excellent communication skills and close attention to details.
- Thorough knowledge of personal computers and willingness to learn new technologies.

SKILLS/TECHNOLOGIES:

- Ability to write clear and thorough technical documentation.
- Proven experience supporting Microsoft Office 365 (including 2016 Word, Excel, PowerPoint, Outlook, and Access), Internet Explorer, and other supported commercial off-the-shelf (COTS) software; demonstrated ability to train employees on these applications.
- Proven experience supporting, installing, and configuring Microsoft Windows 8.1 and 10 Pro, Microsoft Office and desktop/laptop PC hardware.
- Proven experience in supporting Web Conferencing software such as Microsoft Teams, Zoom, Webex, GoTo Meeting and other related technologies.
- Proven experience in the setup and or support of Voice Over IP communication solutions.
- Operational knowledge of imaging using WinPE, WADK, WDS, and SCCM.
- Operational knowledge of Windows Power Shell scripting
- Operational knowledge of Active Directory and Group Policy
- Operational knowledge of Linux shell commands and Linux shell scripting.
- Operational knowledge of Citrix XenApp, Citrix XenClient, Citrix XenDesktop.

FOR NON-U.S. CITIZENS AND / OR FOREIGN DEGREES

AUTHORIZATION TO WORK: U.S. Citizenship is not required. Selected candidate must be authorized to work in the U.S. according to Department of Homeland Security, U.S. Citizenship and Immigration Services regulations. NJSPB does not provide sponsorship or accept student OPT/CPT programs, F1 or H1B work authorization visas.

FOR FOREIGN DEGREES: All non-U.S. degrees and transcripts from a college or university outside the U.S. must already be evaluated for accreditation and attached to your resume. Failure to comply with these requirements may result in ineligibility.

LICENSE: Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.

TRAVEL: Ability to travel on a daily basis to district offices and correctional facilities throughout the State.

As a condition of employment with NJ State Parole Board (NJSPB) a background inquiry will be conducted.

RESIDENCY LAW

Effective September 1, 2011, NJ PL 70 (NJ First Act), requires all State employees to reside in New Jersey, unless exempted under the law, or current employees who live out-of-state and do not have a break-in service of more than 7 calendar days, as they are "grandfathered." New employees or current employees who were not grandfathered and who live out-of-state have one year after the date of employment to relocate their residence to New Jersey or request an exemption. Current employees who reside in NJ must retain NJ residency, unless he/she obtains an exemption. Employees who fail to meet the residency requirements or obtain an exemption will be removed from employment.

INTERESTED CANDIDATES

Interested candidates must submit a cover letter, resume, Personal Relationships Disclosure Form and State of NJ Application for Employment (attached) **including the announcement number in the subject line** via e-mail to SPB-Jobpostings@spb.nj.gov. All applications must be postmarked/received by the closing date. Please note, only application packages completed in their entirety will be considered for employment.

C: CWA Local: 1033
CWA Local: 1038

STATE OF NEW JERSEY



Application for Employment

The Opportunity to Compete Act, N.J.S.A. 34:6B-11 to 19, went into effect on March 1, 2015. Under this new law, an employer cannot make any inquiry—either verbally or in writing, including in an employment application—about an applicant’s criminal record during the Initial Employment Application Process, unless one of the limited exceptions below applies.

The **Initial Employment Application Process** refers to “the period beginning when an applicant for employment first makes an inquiry to an employer about a prospective employment position or job vacancy or when an employer first makes any inquiry to an applicant for employment about a prospective employment position or job vacancy, and *ending* when an employer has conducted a first interview, whether in person or by any other means, of an applicant for employment.” Employers can make this inquiry **after** the Initial Employment Application Process has concluded (i.e., post-interview).

The Act allows employers to request criminal history information before the first interview in the following limited circumstances:

- If an applicant voluntarily discloses his or her criminal history during the Initial Employment Application Process.
- Where the applicant is seeking a position in law enforcement, corrections, the judiciary, homeland security or emergency management.
- Where the applicant is seeking a position where a criminal history record background check is required by law, rule or regulation.
- Where the applicant may be legally precluded from holding the position by virtue of his or her arrest or conviction.
- Where any law, rule or regulation restricts an employer’s ability to engage in specified business activities based on the criminal records of its employees.
- Where the applicant is seeking a position designated by the employer as part of a program designed predominately to encourage the employment of persons who have a criminal record.

*** If application is used before the Initial Employment Application Process, question #11 should not be answered.** Question #11 of the application seeks information on convictions that have not been expunged. Accordingly, unless one of the above exceptions applies, the application shall only be used after the Initial Employment Application Process.

Job applicants are considered for all positions without regard to race, creed, color, national origin, sex, affectional or sexual orientation, age, religion, marital, or veterans status, or disability. The State will not tolerate any form of discrimination or sexual harassment.

The **Americans with Disabilities Act of 1990 as amended** prohibits employers from discriminating against any qualified person on the basis of a disability. The State of New Jersey makes reasonable accommodations during all aspects of the employment process, such as testing and interviews. The State also makes reasonable accommodations in the work environment to enable a person with a disability to perform the essential job functions and to participate equally with co-workers without disabilities. However, the State can only make reasonable accommodations when it is aware of a disability. **It is up to you to inform the prospective employer if you need a reasonable accommodation.** The employer may ask you for documentation to support your request for a reasonable accommodation.

The State of New Jersey is an Equal Opportunity Employer

Name: (Last, First, MI.)

Position Title:

Department:

Division:

APPLICANT – DO NOT COMPLETE THIS SECTION

Please PRINT or TYPE answers. Feel free to add any information which will help to place you. Please be aware that misrepresentation may be cause for removal.

1. Name (Last, First, MI)	2. Home Phone Number (Area Code)	3. Work Phone Number (Area Code)
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4a. Address: Number, Street, Apartment Number, etc. City: _____ County: _____ State: _____ Zip Code: _____	4b. If entry in 4a is your mailing address only, enter name of street, township, city or borough in which you live. _____
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5. Position applying for (or type of work you are interested in)

Proof of Age, Education, Military Status, and Citizenship may be required upon employment offer

6. In what state regions are you willing to work? "X" all that apply: NORTHERN CENTRAL SOUTHERN

7. Indicate preferred work schedule:
 Full-Time Part-Time Temporary Days Evenings Late Nights Any Shift Rotating Shift

8. Are you 18 years old or older? (if under 18, you will be required to submit working papers if offered employment.) Yes No

9a. Do you possess a driver's license that is valid in New Jersey? Yes No

9b. Do you possess a Commercial Driver License? Yes No
 (Answer these questions only if it is a requirement as indicated on the job announcement or job specification)

10. Are you either a U.S. citizen or an alien authorized to work in the U.S.? Yes No

***Review instructions on cover before answering this question.**

11. Have you ever been convicted of a crime or other offense which has not been expunged by the Court, either in New Jersey or in any other jurisdiction? (A conviction will not necessarily preclude you from employment.)
 Yes (if yes, give details in Block Number 16) No

12. Are you a Veteran? Yes No
 If yes, have you established Civil Service Veteran's Preference with the NJ Civil Service Commission between April 1, 1980 and March 1, 2001 or with the NJ Department of Military and Veteran after March 1, 2001? Yes No

13. Are you now or have you ever been a member of any Public Employee's Retirement System? Yes No
 (If yes, indicate system name and membership number in Block Number 16)

14. Have you ever worked or been educated under a different name? Yes (if yes, specify here: _____) No

15. Are you currently on a special or regular reemployment list, or any list resulting from an examination administered by the New Jersey Civil Service Commission? Yes No *If yes, indicate Titles and Symbols here: _____

16. Explanations (Use this block for explanations to questions. Attach additional sheets if necessary.)

17. EDUCATION/SKILL HISTORY: Please list all vocational, technical, correspondence schools, colleges and universities you have attended. Upon employment be prepared to provide supporting documentation of schools attended. **Attach additional sheets** if necessary.

● Circle the number indicating the highest grade of school you have completed:
 1 2 3 4 5 6 7 8 HIGH SCHOOL ► 9 10 11 12 GED ► COLLEGE ► 1 2 3 4 Graduate ► 1 2 3 4 5 6

Name and Address of School	Did you Graduate?	Credit Hours Earned	Major Subject	Number of Credits in Major	Degree Received
High School last attended:	<input type="checkbox"/> Yes <input type="checkbox"/> No				
College or University:	<input type="checkbox"/> Yes <input type="checkbox"/> No				
Graduate School:	<input type="checkbox"/> Yes <input type="checkbox"/> No				
Other Formal Training (include Military):	<input type="checkbox"/> Yes <input type="checkbox"/> No				

18. FOREIGN LANGUAGE ABILITIES: (Answer is Optional) If there are any foreign languages, including sign languages, in which you are proficient enough to communicate on a job, and are willing to use on the job (now and in the future), please list them here.



19. CLERICAL SKILLS:

(a) Typing? Yes No WPM: _____

(b) Stenography? Yes No WPM: _____

Office machines operated, computer systems/software used, and/or special skills

20. List all employment starting with present or last position and work back, including military experience.

▶ PLEASE PRINT OR TYPE, USE ADDITIONAL SHEETS IF NECESSARY.

From: Month: Year:	To: Month: Year:	Position Title: Give number of staff supervised if any:	Supervisor's Name: Telephone Number:
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Employer's Name and Complete Address:	<input type="checkbox"/> Full Time <input type="checkbox"/> Part Time List number of hours per week: _____ Reason for Leaving:
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Description of Duties:

From: Month: Year:	To: Month: Year:	Position Title: Give number of staff supervised if any:	Supervisor's Name: Telephone Number:
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Employer's Name and Complete Address:	<input type="checkbox"/> Full Time <input type="checkbox"/> Part Time List number of hours per week: _____ Reason for Leaving:
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Description of Duties:

From: Month: Year:	To: Month: Year:	Position Title: Give number of staff supervised if any:	Supervisor's Name: Telephone Number:
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Employer's Name and Complete Address:	<input type="checkbox"/> Full Time <input type="checkbox"/> Part Time List number of hours per week: _____ Reason for Leaving:
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Description of Duties:

<p>● May we contact all employer/supervisors listed?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No (Indicate exceptions):</p>	<p>21. Attach additional sheets to describe any internships, licenses, certifications or registrations related to the position for which you are applying. Give name of the State in which license, certification or registration is held or dates and location of internship. If specific license or certification is required for your position, you will be required to present the appropriate credential(s) prior to employment, and you will be responsible to renew the credential(s) and advise the personnel office if the credential(s) expires or is revoked.</p>
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GENERAL INFORMATION (Please print or type. Use additional sheets if necessary.)

22. Are you engaged in any business activity or employment which you plan to continue if employed by the State?
If yes, your outside employment will be subject to further review regarding conflicts of interest.

No Yes

If yes, explain:

23. Please add any additional information which will help in placing you where you are best qualified. Include such items as: honors, hobbies, publications, volunteer work, public speaking and writing experience, membership in professional or scientific societies.

24. List three people unrelated to you whom we may contact for information concerning your qualifications.

Name:	Name:	Name:
Address:	Address:	Address:
Phone Number:	Phone Number:	Phone Number:
Occupation:	Occupation:	Occupation:

● Please indicate a telephone number where and at what time you may be contacted for an interview:

I **understand** that if I plan to engage in other business or employment while working for the State in any of its Departments or Agencies, prior approval will be necessary before accepting employment since there may be restrictions in accordance with the New Jersey Conflicts of Interest Law and/or the State, Department or Agency Code of Ethics.

I **authorize** my former employers to release any information they may have concerning my employment record and I release the State of New Jersey and all previous employers listed above from all liability whatsoever that may issue from securing this information. I further authorize representatives of this agency to verify any and all information contained in this application, including education, and to review any and all criminal history, military and disciplinary records of any source.

I **CERTIFY** that the information on this application is complete and accurate, to the best of my knowledge. I understand that any misleading or incorrect information may render this application void and be just cause for immediate termination if employed.

Signature: _____ Date: _____

STOP: Please Return Completed Application to the Personnel Office

THIS SECTION FOR PERSONNEL OFFICE USE ONLY

STATE OF NEW JERSEY

AFFIRMATIVE ACTION INFORMATION FORM

To Be Completed By Applicant
Not For Interview Purposes
To Be Filed Separately With
Affirmative Action Officer

The *State of New Jersey* seeks to increase the richness and diversity of its workforce and in doing so become the employer of choice for all people seeking to work in State government. In order to judge the effectiveness of our efforts to attract and employ a diverse workforce, as well as comply with Federal and State reporting requirements, we ask that you take the time to answer a few brief questions.

This form is not part of your application for employment and will not be considered in any hiring decision. Any information submitted on this form will be considered confidential and will be filed separately by the agency's affirmative action officer.

The *State of New Jersey* is an equal opportunity employer. The *New Jersey State Policy Prohibiting Discrimination in the Workplace* provides that applicants for employment are considered without regard to race, creed, color, national origin, nationality, ancestry, sex/gender, affectional or sexual orientation, gender identity or expression, age, marital status, civil union status, domestic partnership status, familial status, religion, atypical heredity cellular or blood trait, genetic information, liability for service in the Armed Forces of the United States or disability.

APPLICANT NAME: (Last, First, M)

APPLICANT ADDRESS:

POSITION(S) APPLIED FOR:

DATE:

DIVISION:

GENDER:

Male Female Non-Binary

A. Ethnicity: (Please Select One)

Hispanic or Latino: A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

Not Hispanic or Latino

B. Race: (Please Select one)

American Indian or Alaska Native: A person having origins in any of the original peoples of North and South America (including Central America), who maintains tribal affiliation or community attachment.

Asian: A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam.

Black or African American: A person having origins in any of the black racial groups of Africa.

Native Hawaiian or Other Pacific Islander: A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

White: A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

The EEOC has recently updated its data collection requirements to allow employees who may be of two or more races to identify themselves. If you are of more than one race please identify them below.

C. Two or More Races: (If applicable, select the two or more races with which you identify)

American Indian or Alaska Native

Black or African American

White

Asian

Native Hawaiian or Other Pacific Islander

If you require an accommodation for the interview process please advise the HR representative at the department where you are applying for the job.

REFERRAL SOURCE:

How did you learn of this position? _____



New Jersey State Parole Board

Personal Relationships Disclosure Statement

In accordance with the Uniform Ethics Code, adopted by the NJ State Ethics Commission and the State Policy Prohibiting Discrimination in the Workplace, the NJ State Parole Board (SPB) requires the disclosure of all relatives, consensual personal relationships and cohabitants.

No SPB employee may supervise or exercise any authority with regard to personnel actions involving his/her relative, anyone with whom there is a consensual personal relationship *or* anyone with whom they cohabit.

Relative: is defined as an individual’s spouse/domestic partner/civil union partner or the individual or spouse’s/ domestic partner’s/civil union partner’s parent, child, brother, sister, aunt, uncle, niece, nephew, cousin, grandparent, grandchild, son-in-law, daughter-in-law, stepparent, stepchild, stepbrother, stepsister, half-brother, half-sister, whether the relative is related to the individual or the individual’s spouse/domestic partner/civil union partner by blood, marriage or adoption.

Consensual Personal Relationship: is defined as a marriage, engagement, dating or other ongoing romantic or sexual relationship.

Cohabitant: is defined as non-related persons who share a household under circumstances where there is financial interdependence.

The SPB requires the disclosure of all relatives and consensual personal relationships to be promptly reported directly to the Chief, Personnel and Employment Unit (PEU). Confidentiality shall be maintained to the extent possible and practicable. This information may be shared with the SPB Equal Employment Opportunity Officer (EEO) and/or the SPB Ethics Liaison Officer as deemed necessary. Upon receiving notice of the relationship, PEU may address any situation as necessary in consultation with the EEO Office and/or the Ethics Liaison Officer. This may include, but is not limited to, the changing of reporting relationships or transferring any of the employees involved. Failure to provide notification to PEU may result in discipline, up to and including termination, and the denial of legal representation and indemnification by the State in the event that a lawsuit is filed having a connection with a personal relationship. Employees are under a continuing obligation to promptly report personal relationships that develop during the course of their employment.

_____ I **DO NOT** have a relative or a consensual personal relationship, as defined above, with anyone working for the NJ State Parole Board.

_____ I **DO** have a relative or a consensual personal relationship, as defined above, with someone working for the NJ State Parole Board.

NAME	RELATIONSHIP	UNIT & WORK LOCATION

I certify that the information on this form, to the best of my knowledge and belief, is true, complete and accurate. I understand that any misleading or incorrect information, willful mistreatment or omission of a material fact, may be just cause for disciplinary action up to and including termination. I understand my obligation to promptly report any personal relationships that develop during the course of my employment.

Applicant/Employee Name (PRINT): _____

Applicant/Employee Signature: _____

Date: _____